

Dear Valued Customer,



This letter is to inform you that Medtech is issuing a **recall of Clear Eyes Redness Relief 0.5oz (15ml)** This recall has been initiated due to **lack of sterility assurance**.

Impacted Product:

INW #423532 and #423531 - CLEAR EYES RED RLF PLASTIC 6/.5 OZ

Lot/Batch Numbers: RL25G02, RL25G03, RL25G04, RL25H02, RL25H03, RL25H04, RL25K01, RL25K02, RL25K03, RL25K04, RL25M01, RL25M02, RL25M03, RL25M04, RL25N01, RL25N02, RL25N04

To ensure proper handling:

- Please discontinue distribution and/or sale of the affected product immediately.
- Contact your salesperson or our Customer Service team at 1-800-442-2880 by **November 1, 2026** for return and credit.

Product Processing & Credits:

- To return affected product, please contact your salesperson or our Customer Service team at 1-800-442-2880
- A driver pick-up for the product will be scheduled and credit will be issued on your next delivery.
- Please quarantine product until product is picked up by our personnel. This product can only be returned to INW.

Your prompt attention to this matter is essential in protecting consumers and maintaining safety standards.

If you have any questions or need assistance, please reach out to your salesperson or contact our Customer Service team at 1-800-442-2880.

Sincerely,
Your Indian Nation Team

September 22, 2026

